

Email Email Clients

# Setting up Email on Your BlackBerry Smartphone

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## To integrate a BlackBerry® smartphone account with your email

1. From an Internet browser, log on to your BlackBerry smartphone account.
2. Click **Set up BlackBerry Internet Email**.
3. Under **Services**, click **E-mail Accounts**.
4. Click **Set Up Account**.
5. Enter your full email address (for example, *name@coolexample.com*), then enter and confirm your password. Click **Next**.
6. If the integration fails, you may receive the error "**We were unable to configure this email account. Please tell us how you access your e-mail by selecting an option below.**" This indicates that the integration may have failed because you typed the wrong account information. If this is the case, repeat steps 1 to 4.
7. If the integration is not complete because additional information is missing, proceed to the next steps to make certain all information is entered.
8. Click **Next**.
9. Under **Internet Service Provider E-mail (POP/IMAP)**, select **I use Microsoft® Outlook® or Outlook Express**.

**NOTE:** You may also select "I can access my mailbox using a Web browser (Outlook Web Access)", or "I always use Microsoft Outlook to access my mailbox" under Microsoft Outlook/Exchange or "I can access my mailbox using a Web browser (iNotes" or "I always use Lotus Notes to access my mailbox" under IBM® Lotus Notes®/ Domino®.

10. Click **Next**.
11. Click **Submit**.
12. Verify your email address, user name, and password.
13. Specify whether to **Leave messages on mail server** or **Utilize SSL**.
14. Click **Submit**. If your ISP requires a server name use rimimap.secureserver.net.

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